



Inland Southern California Vet Link

A Veterans Transportation and Community Living Initiative (VTCLI) for Riverside and San Bernardino Counties

This project came together to address mobility needs of over 65,000 veterans in the mixed large urbanized area and expansive rural two-county region of Riverside and San Bernardino Counties. A twenty-five member stakeholder group secured a Round I VTCLI grant to develop a 1-Call/1-Click information project. Led by the San Bernardino County 2-1-1/ United Way organization, the project is shaping technology and information-based solutions to address veterans' transportation needs.

AMMA has provided leadership over eighteen months to the *Inland Southern California's 1-Call/ 1-Click Project Steering Committee*, now about 45 members strong. This **Veterans Transportation and Community Living Initiative (VTCLI)** project recently developed its new brand: **Vet Link**. The project's early accomplishments which AMMA Transit Planning helped to shape include:

- Continuing and expanding Veterans Administration engagement and participation.
- Broadening organizational participation from among veterans' service organizations, community-based organizations and each county's public transit operators, including fixed-route, demand response and specialized transportation providers.
- Hiring of a veteran and staffing of the 1-Call function, initially just in San Bernardino County but now in Riverside County as of July 1, 2013.
- Designing and establishing a preliminary 1-Click page at www.ie511.org/veterans
- Designing the **Vet Link** brand to be used as a widget that can be placed on many organizations' websites and linked back to the 1-Click webpage.
- Developing the 1-Click web portal Request for Proposal (RFP), release anticipated shortly.
- Identifying and developing various transportation solutions to mobility barriers faced by veterans that are surfacing through the project dialogue.